Title: Breaking the Code: Understanding Algorithmic Bias

Workshop Length: 1 hours

Instructors:

## **Learning Outcomes or Objectives**

- Students will be introduced to algorithmic bias concepts, focusing on machine learning and AI.
- Students will understand the causes and implications of bias within algorithm development and use
- Students will discuss strategies to cope with or critically engage with algorithms.

## **Assessment Methods:**

- Activities/ level of participation
- Feedback survey

## Fall 2023 Outline

- Icebreaker Activity & Intros 5 min
  - o Attendees share in chat which algos they've interacted with recently
  - o Who we are, agenda
- Activity: Assigning algorithms on human/automated spectrum 10 min
  - o Google Jamboard link: <a href="https://bit.ly/algo-spectrum">https://bit.ly/algo-spectrum</a>
  - o Discuss results
- Introduction to Algorithms 10 min
  - o Algorithms:
    - Cultural Imagery of algorithms
    - Definition
    - Tasks and infrastructure
    - Types
- Introduction to Algorithmic Bias 10 min
  - o Algorithmic Bias
    - Definition
    - Mention Survival of Best Fit game?
    - Poll What causes bias in algorithms?
      - Answer: All of them!
    - Causes of bias & examples (historical biases, proxies & feedback loops, unrepresentative training data, algorithmic objectives)
- Bias in Generative AI LLMs, teaser for winter workshop 2 mins
  - o How do LLMs work (very basically), and how might bias manifest?
- Revisit human/automated spectrum activity 5-10 min
- Take-Aways 5 min
  - o What strategies can you use to build algorithmic awareness?
    - Think twice (wait a half hour) before downloading free apps- realize you are paying with your data. Do you really need this?
    - Request more transparency from companies
    - Provide search feedback –
    - Get involved
    - From our Data Bodies: attempt to opt-out from data collection whenever possible. Deny the use of your location on apps, uncheck the boxes on sites to

receive subscriptions offers from third parties, and opt out of pre-approved credit offers. Become familiar with digital security tools and practices, too. For example, the Web browser DuckDuck Go has built-in features to prevent other third parties from tracking a user's web browsing activities. Free messaging app Signal encrypts your messages "end to end," meaning that only your device and the device of your recipient can read your message. Ad blockers can also limit the tracking of your Web behavior. These individual-level actions can reduce some aspects of state and corporate surveillance as well as heighten your own awareness of your online presence.

- https://securityplanner.consumerreports.org/
- o Organizations to get involved with
- Further reading
  - <u>Tay example</u> as a bridge
  - The Supremacy of Bias in Al, Forbes
  - The AI takeover of Google Starts Now, The Verge
  - The Problem With Biased Als (and How To Make Al Better), Forbes
  - LMU Libguide: <a href="https://libguides.lmu.edu/digcitizen/algobias">https://libguides.lmu.edu/digcitizen/algobias</a>
  - PSU Berks Digital Shred
- Conclusion/Wrap-Up
  - o Feedback survey

## **Original Outline**

- Icebreaker Activity
  - o 5 min, Padlet
  - o Ask where are algorithms at work? Or which technologies use algorithms:
    - recommender services Netflix,
    - retailers (Amazon, Target story)
    - search engines (Google,
    - evaluation systems (credit evaluation, insurance risk)
    - Social Media: YouTube, Instagram, TikTok
    - facial recognition software, SIRI, /ETC.
    - or Algos gone wrong? stories- share personal examples. Or could do true/false poll questions
- Introduction to Algorithmic Bias 15 min
  - o Algorithms:
    - Cultural Imagery of algorithms
    - Definition
    - Tasks and infrastructure
    - Types
  - Algorithmic Bias
    - Definition
    - Poll What causes bias in algorithms?
      - Answer: All of them!
    - Causes of bias & examples (historical biases, proxies & feedback loops, unrepresentative training data, algorithmic objectives)
- Activity: Survival of the Best Fit Activity
  - o 15 min, individual
  - o <u>https://www.survivalofthebestfit.com/</u>

- Discussion Questions
- Google
  - o Authority Skepticism
  - o Dr. Safiya Noble's work & Google Images
  - o Google Search Use Case
  - o Reflecting on search results & autocomplete searches
  - o Reporting Search Predictions
- Activity: Google Search Autocomplete
  - o 10 min
  - o Individual searching, small group discussion after initial search
  - o Have the groups compare the top 10 results of the same Google search they each do individually and reflect on these questions:
    - What differences did your group find between your individual Google search results? Consider whether they were on your laptop vs. mobile device? Why do you think there were differences?
    - What role, if any, might you play in the reason you received your specific results?
    - Based on the different search results, do you see any results that may be connected to the ethnicity, gender, sexual orientation or other demographical attributes of the person searching? If so, why would the results be contingent on demographical information?
    - Compare Google search vs. Duck Duck Go.
- Activity: Assigning algorithms on human/automated spectrum
  - o 5 min
  - o Google Jamboard
  - o Discuss results
- Take-Aways
  - o What strategies can you use to build algorithmic awareness?
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    - Request more transparency from companies
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